International Shipping Policy

We are happy to ship orders internationally, but for faster service (and potentially less expensive shipping options), you might try one of our International Dealers. If you prefer to order from us directly, please read the following information about your shipping options carefully and contact us if you have any questions.

We recommend shipping via UPS or DHL -International for the fastest, most reliable service, but we are happy to ship via USPS International as well. All shipping rates are determined by the weight and size of your package which can be quoted based on your order size.

<u>Confirmed Address:</u> At present we use PayPal as our only method of payment processing. Please make sure the address you'll like us to ship to matches your PayPal account as we can only ship to the address on the PayPal transaction.

<u>No Guaranteed International Deliveries:</u> Unfortunately, delivery times to international destinations are **NOT** guaranteed due to the irregularity of time spent in customs. Customs might delay delivery for weeks depending on your country's regulations. Please contact your local customs office for more information.

<u>Customs Fees & Taxes:</u> All international duties, taxes and any other fees related with customs clearance or international imports are your responsibility. Please contact your local customs office and UPS or USPS for an estimate of any additional fees. If a package is refused due to excessive import fees and duties, you will be responsible for any return shipping fees.

<u>Freight Forwarders:</u> East Coast Circuits is **NOT** responsible for damage or loss that occurs to packages after being delivered to the freight forwarder. Keep in mind some freight forwarders have a tendency to repackage items shipped to them to make use of the maximum space in the master shipping carton or crate, we pack our items in such a way that it's meant to be opened only once and not repackaged.

USPS International Shipping Methods - With Tracking

USPS Priority Mail Express International:

- Usually takes around 3-5 business days to reach your country. Once in your country the goods need to be processed by Customs, when cleared then it's transferred to your local post office for final delivery.
- No guaranteed delivery date customs clearance might delay a delivery.

USPS Priority Mail International:

• Usually takes around 6-10 business days to reach your country. Once in your country the goods need to be processed by Customs, when cleared then it's transferred to your local post office for final delivery.

• No guaranteed delivery date - customs clearance might delay a delivery.

USPS First Class International:

- Usually takes around 7-14 business days to reach your country. Once in your country the goods need to be processed by Customs, when cleared then it's transferred to your local post office for final delivery.
- No guaranteed delivery date customs clearance might delay a delivery.
- We don't recommend this shipping method for orders above \$100.